

News for Winter 2019

2019 has flown by and the festive season has arrived. As always, we have been very busy since our last update adding more features, organisations and users to our platform.

In addition to financial and professional firms, Qwil Messenger is now also used or trialed by SMEs, schools and even care homes. This is because Qwil can also solve the overarching employee liability risks that using social chat platforms pose in a workplace environment. See our [latest article](#) to understand the real risks.

As a reminder, all of our customer success documentation is available on our [secure site](#) and is updated as features are added.

From the entire team at Qwil Messenger, Merry Christmas and Happy New Year and we look forward to working with you in 2020.



On Stage at Finovate Fall

In September, we presented to 1500 C-suite participants at Finovate Fall in New York. The 7 minute product demo showcased all of the features of our platform, including some of our recently announced integrations. Watch us now.



Revised Customer Plans

We now have two core offerings: Essentials and Enterprise.

Our Essentials Plan is for smaller firms (SMEs) who don't need all the additional security and automation/integration features. [Sign-up now](#) and put your entire organisation on for only £10 per month.

Enterprise Plan customers can access all of our functionality, APIs, Salesforce and AD connectors, with pricing starting from £4 per staff user per month. **Remember, client, prospects, and partners are free.**

Not-for-profit and education institutions are also offered significant discounts.

See our [pricing page](#) for full details or get in touch to discuss.

Partnerships

We have continued to build a network of partners globally. Whether it is in UK, Australia or the U.S., for bots, CRM integration, automation or deploying large scale projects, we have the teams to assist your project.

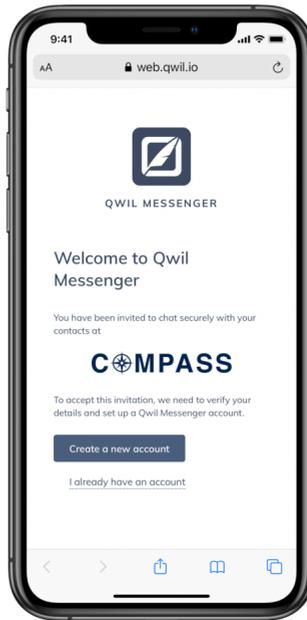
User Management Enhancements

No more manually "re-sending" an invite after it expires. An automatic reminder email is now sent each day for 30 days or until the user responds.

Users can now decline an invitation which cancels the process, and provide a reason visible on the user administration screen.

On Qwil, users can engage with multiple organisations so they may already have an account. The process of adding a new organisation to an account is now entirely managed by the user.

We are always looking at improving our on-boarding process. We will soon implement a one step set-up on mobile, removing the need to enter credentials twice (once to create an account and once to setup the app on the device).



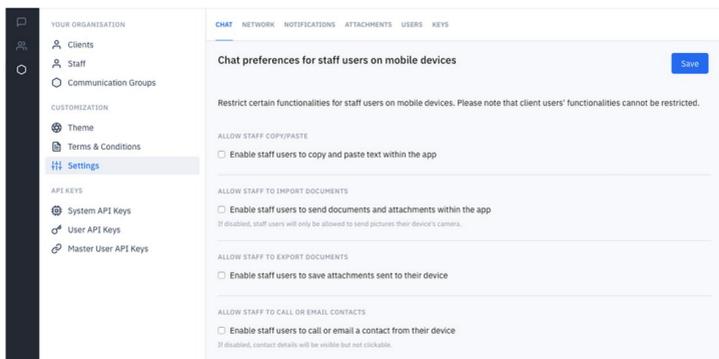
Jotform Integration

JotForm provide online forms software. Our customers are now discovering the power of creating a seamless user experience distributing forms on Qwil and collecting the necessary data from users. This includes on-boarding forms for new employees and clients. Check out our [client case study](#) for more insight.



Web UI Refresh (Coming Soon)

The development team has been working very hard on refining our web/desktop user interface. We have re-designed many of the layouts and UI elements to make Qwil on the web even more intuitive to use. This will allow us to create an iPad/tablet responsive experience through a modern mobile browser.



Automated Messaging (Coming Soon)

In addition to our new APIs we announced in our last update, we are currently working on creating an automated message toolkit in MS Excel. The toolkit will allow users with API keys to send bulk messages and attachments to multiple chats on behalf of other users, or via the butler. We are calling it "QwilChimp". Stay tuned for release dates.



We're Moving

As part of our expansion plans, we have moved to our own exclusive office. This is where another "delivery" company started...Just Eat!

Our new address is:
[5 St John's Lane](#)
[London EC1M 4BH](#)



Get in touch

We continue to work on making Qwil Messenger even better. We welcome and encourage your feedback on features and enhancements.

Please send us a chat on Qwil Messenger or [email us](#).

For your convenience, you can download this product update in [PDF document format](#) to share.

All features included in this announcement are subject to change. You are receiving this communication because you are listed as a Qwil Messenger administrator or are a registered business contact for your organisation for our product. [Let us know](#) if you no longer want to receive these communications.