# New for January 2019

Welcome to our update of features recently added to the product, and those we plan to release in the coming weeks.

Qwil Messenger is now the chat platform of choice for almost 20 organisations, and the number of users grows daily. Please feel free to communicate these updates with your staff, clients and partners.

## Android App

The much anticipated Qwil Messenger Android app is finally here. It is available on the Google Play Store from the 31st of January 2019. As with our iOS app, we employ the same simple and secure device setup and login processes for users to follow.

## Chat Export

Staff users can now export their chats (including attachments), and load them onto your other corporate systems (e.g. CRM). Using our web app, a user can extract a full PDF transcript of each chat, as well as download a ZIP file that includes all attachments sent in the chat.

## Message History

Chat participants can now view message history from the web app. The details show when a chat or attachment was (1) sent, (2) read by each participant, and (3) delivered to each participant who has not yet read the message. This feature will be coming to our mobile apps soon.

## Chat Review and Audit

A new user permission can be granted to your compliance staff, allowing them to search ANY chat across your organisation. Chats can be searched using keywords and results can be filtered by senders, and date/time parameters. Once located, a PDF copy can be viewed and downloaded, along with all the associated attachments.
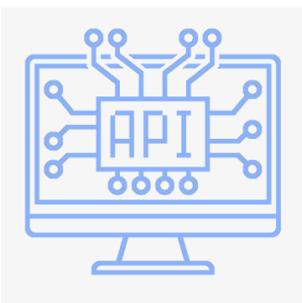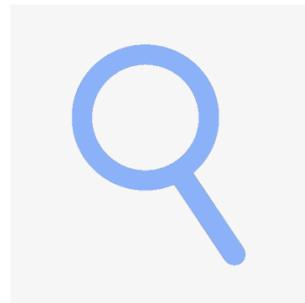
## API Integration Framework

Our integration framework is also scheduled for release. Authorised users can now generate secure API keys that provide access to our APIs. Our first available endpoint enables you to securely extract all chat data from a specified date to transform and load into your enterprise platforms. Stay tuned for more integration API endpoints being added in the coming months.

## Enhanced Attachment Security

In addition to the extensive security features already included, administrators can now control allowable attachment types via a custom whitelist, and prevent users sending encrypted or password protected files in chats.

## User and Group File Upload

You can now upload your group and user information using a standard CSV file format. This allows you to pre-populate data ahead of sending invitations to staff and/or clients in line with your user provisioning approach.

## Customer Success Library

Our secure customer success site is now live. This site not only contains our detailed product manuals and training guides, but includes implementation tools and sample deliverables to help you quickly and easily get Qwil Messenger up and running. If you require a login, please contact us.

# Get in touch

We continue to work on making Qwil Messenger even better. We welcome and encourage your feedback on features and enhancements.

Please send us a chat on Qwil Messenger or email us